

Job Description

Coffee Connection seeks Baristas to prepare and serve hot and cold beverages, including various types of coffee and tea.

Barista responsibilities include educating customers on our drinks menu, making recommendations based on their preferences, up-selling special items and taking orders. To be successful in this role, you should have customer service skills and general knowledge of how brewing equipment operates. You should also be able to work various shifts including early mornings (5am), weekends and holidays.

Ultimately, you'll ensure an **excellent** drinking experience for our guests.

Responsibilities

Greet customers as they enter

Give customers drink menus and answer their questions regarding ingredients

Take orders while paying attention to details (e.g. preferences of coffee blend, dairy and sugar ratios)

Prepare beverages following recipes

Serve beverages and prepared food, like bagels, pastries and muffins

Receive and process payments (cash and credit cards)

Keep the bar area and the self serve areas clean

Maintain stock of clean dishes, take away cups, sugars, creamers

Check if brewing equipment operates properly and report any maintenance needs

Comply with health and safety regulations

Communicate efficiently with co-workers and management

Requirements

Possess CA Food Handler's License

Hands-on experience with brewing equipment appreciated

Knowledge of sanitation regulations

Flexibility to work various shifts including weekends and holidays

Basic math skills

Ability to gauge customers' preferences

Excellent communication skills

Ability to receive constructive criticism

Strong organizational and multitasking skills, with the ability to perform well in a fast-paced environment

Team spirit

Must be able to commit to 1 year of employment

Physical Requirements

Must be able to lift up to 50lbs

Must be able to stand for up to 4hrs

Must be able to wake up on time and arrive to work on time

Must be able to work with sanitizing agent such as bleach

Must be able to use a broom and mop